

# DencoSalesTechnicalServices

## Tech Notes.

### Head Soaking for Roland Printers.

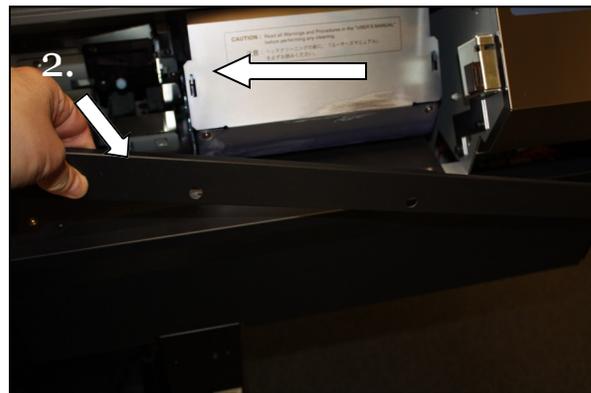
XC, XJ

Get together the tools that you'll need:

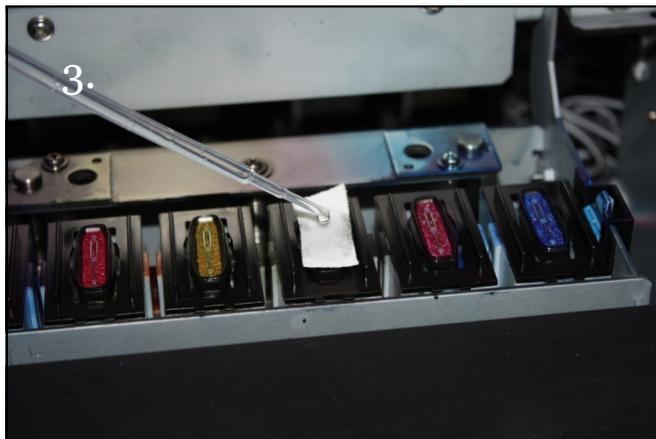
- Lint free cloth
- Roland Cleaning Fluid\*\*
- Eyedropper
- Tweezers or gloves
- Scissors
- Capping Station Wrench (Head Unit tool)



1. Turn off Printer  
Lower Capping station with the Capping Station Wrench



2. Lift the cover and remove the plate in front of the carriage (3 screws and a hook at the right)  
Move carriage to the left to expose the captops

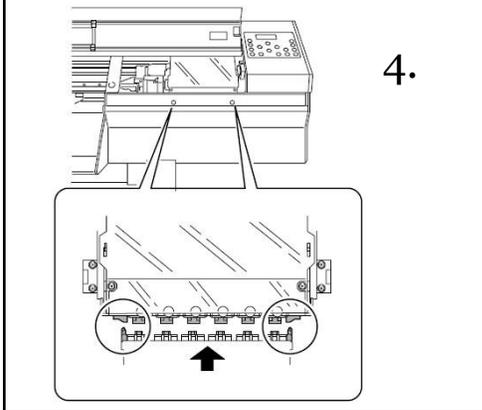


3. Cut a piece of the lint-free cloth to fit over the captop(s) of the affected color(s)  
Place a small piece of lint-free cloth over the captop(s) of the affected color(s)  
Saturate the lint-free cloth with Roland Cleaning Fluid - Do not use alcohol or any other solvent.

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5. Make the guides at the edges of the print heads line up with the guides at the edges of the cap unit. Turn the tool further to bring the cap unit near the heads.



4.

- Move the carriage back over the capping station and align the guides on the capping station with the edges of the carriage.
- Turn the tool slowly till the caps contact the heads. Turn one full turn more to tightly cap the heads.
- Let the printhead soak for 30 - 60 minutes

5.

Lower the capping station.  
Move carriage to the left  
Remove the lint-free cloth  
Return carriage to capping station - carefully align the carriage with the capping station and raise the caps.  
Power up printer  
Perform a strong cleaning (refer to user's manual)  
Print test print (refer to user's manual)  
Repeat as necessary - possibly up to 6 times  
- watch for progress in the test prints as you go



**Check out our tech support resources for end users!**

[Tech Notes](#) - Answers to your most common questions

[Technical Support](#) - Firmware, Drivers, Software Updates, Manuals, etc

[ICC Profiles](#) - Find your Aspire media profiles here

[DSU Color Class](#) - Everything you wanted to know about color but were afraid to ask

\* While this procedure is not sanctioned by Roland, the Denco Tech Team has found this to be an effective method of recovering printheads that are clogged. Printer operators assume all liability when using this method for recovering printheads. Please use caution and common sense when following these instructions.

\*\* Refer to MSDS sheet for proper handling of Roland Cleaning Fluid.